

12th Annual Summer Production

Ticket Sales FAQ's

When do tickets go on sale?

Monday, June 7th, 2021 at 8am.

Where do I purchase my tickets?

Tickets are all sold ONLINE through the California Center for the Arts, Escondido. (www.artcenter.org)

Will there be any tickets available for sale at or through Dance & Company?

No, all purchases must be made through the theatre website.

How much do tickets cost?

Ticket prices are \$22 for children ages 3-12 and range from \$24-\$33 for ages 12+, depending on seat location. Please note that these prices are exclusive of the handling fees assessed by the theatre and city of Escondido.

Do I need to purchase a ticket for my performer?

No – all dancers will remain backstage for the entire length of the show and will be cared for by our experienced and professional staff of instructors and qualified volunteers.

Why is there a handling fee added into the price of my ticket?

Handling fees are common for any professional or semi-professional show of this magnitude in this type of beautiful theatre setting. Dance & Company has zero control over handling fees as they are assessed directly by the city of Escondido and the Theatre.

Do I need a ticket for both shows if my dancer performs in the 12pm and the 5pm show?

Yes, you will need a ticket for each performance that you would like to sit in the audience for. Click “Which Show(s) is my Dancer(s) Performing In” on our website for a

list of the show(s) that your dancer is performing in prior to making your ticket purchases.

Is the theatre reserved seating?

Yes, all seats are reserved. You will be able to choose your seats when purchasing your tickets online and the price will depend on seat location within the theatre. All children seats/locations (ages 3-12) are priced at \$22.00.

Is there a charge for lap tickets for children 2 and under?

Lap tickets for ages 0-2 yrs will be available from the ushers at the door upon entrance to the theatre. No need to reserve ahead of time.

How many guests can I invite to the Production?

The theatre seats 1500 people so you are able to purchase as many tickets you'd like. The reason we picked this theatre is the ample seating which will allow for social distancing between families.

The online seating chart will show you what seats are available for purchase and ones that have already been sold. We ask that you pay close attention and choose seats with at least 1 seat between parties. Please know that Dance & Company has no control over the seating selections.

Are ticket purchases refundable or exchangeable once purchased?

No, once your purchase is complete you will be unable to exchange or receive a refund on your purchase which is why we ask that you pay close attention to which show(s) your dancer(s) are performing in.

Will Masks Be Required for Patrons in the theatre:

Yes, masks are required for all audience members ages 2+, at all times, regardless of vaccination status.

Who do I contact for ticketing box office questions?

1-800-988-4253

tickets@artscenter.org

When do online ticket sales end?

You can purchase up until Production Day online, based on availability.

Will there be tickets available for Purchase at the theatre on Production Day?

This is to be determined at a later date.